**<u>Appendix 1</u>**

# List of Winners of The Ombudsman's Awards 2023 for Public Organisations

| Name of Department/Organisation |
|---|
| Immigration Department (Grand Award) |
| Efficiency Office |
| Hospital Authority |
| Chief Secretary for Administration's Office (Award on Mediation) |

**Appendix 1**

## List of Winners of The Ombudsman's Awards 2023 for Officers of Public Organisations

(Arranged by English Name of Department/Organisation and Awardees)

| Name of Department/Organisation | Name | Post |
|---|---|---|
| 1823, Efficiency Office | Mr Lee Ngo Yin, Leo | Customer Service Officer |
| Agriculture, Fisheries and Conservation Department | Ms Chan Po Lam | Fauna Conservation Officer (Operation) 3 |
| Airport Authority | Ms Lo Tsz Wai, Cherry | Operation Officer, Customer Communications |
| Airport Authority | Ms Lui Sze Wing, Sally | Operation Officer, Customer Service |
| Buildings Department | Ms Au Fung Ming | Principal Survey Officer/D3-3 |
| Buildings Department | Ms Ng Wun Yin, Natalie | Senior Building Surveyor/E2 |
| Civil Engineering and Development Department | Ms Mak Pui Yan | Engineer/19(N) |
| Civil Engineering and Development Department | Mr Wong Ka Lok, Walter | Geotechnical Engineer/2(E) |
| Companies Registry | Mr Leung Yi Ngai | Companies Registration Officer I (Registration) D |
| Competition Commission | Ms Wong Wai Man | Administration Officer (Hotline & Administration Support) |
| Consumer Council | Mr Lo Den Wai, Danny | Acting Senior Complaints & Advice Officer |
| Customs and Excise Department | Ms Chung Wai, Winnie | Deputy Departmental Secretary (Establishment and General) |
| Customs and Excise Department | Mr Wong Chiu Fung | Senior Trade Controls Officer (Complaint Assessment Unit 2) |
| Department of Health | Dr Lam Chau Kuen, Yonnie | Principal Medical and Health Officer (Primary Care) |
| Department of Health | Ms Lam Sin Hang, Constance | Senior Executive Officer (Communicable Disease Branch) |
| Drainage Services Department | Ms Poon Nga Man, Amy | Engineer/Kowloon 6 |
| Drainage Services Department | Mr Wong Hoi Wing, Keith | Engineer/Eastern 2 |
| Electrical and Mechanical Services Department | Ms Cheng Man Yee | Engineer/Corporate Communications/2 |
| Electrical and Mechanical Services Department | Mr Leung Ka Chun | Engineer/Transport Services 1/6 |

**Appendix 1**

| Name of Department/Organisation | Name | Post |
|---|---|---|
| Environmental Protection Department | Mr Fung Siu Keung | Senior Environmental Protection Inspector (Regional North) 26 |
| Equal Opportunities Commission | Ms Chu Man Yan, Candy | Chief Equal Opportunities Officer |
| Equal Opportunities Commission | Ms Susana Soo | Senior Equal Opportunities Officer (Anti-Sexual Harassment Unit) |
| Estate Agents Authority | Mr Chan Chung Ming, Samuel | Officer (Licensing) |
| Fire Services Department | Mr Yeung Sui Sang | Divisional Officer (Management Group) 1 |
| Food and Environmental Hygiene Department | Ms Fan Wing Man | Senior Health Inspector (Environmental Hygiene) Yau Tsim-3 |
| Food and Environmental Hygiene Department | Mr Ng Chi Fung | Senior Health Inspector (Environmental Hygiene) Central/Western 1 |
| Highways Department | Mr Chiang Chung Sang | Maintenance Engineer/Kowloon Bay |
| Highways Department | Mr Kwok Kam Hung, Calvin | Senior Maintenance Engineer/ South West |
| Home Affairs Department | Mr Wong Ngai Pok | Liaison Officer (Building Management 1)1 |
| Hong Kong Examinations and Assessment Authority | Ms Poon Wing Lun | Officer - Examinations Administration |
| Hong Kong Examinations and Assessment Authority | Ms Tong Ka Mun, Louisa | Assistant Officer – Examinations Administration |
| Hong Kong Housing Society | Mr Lam Chun Kit, Jason | Assistant Manager (Property Management) |
| Hong Kong Monetary Authority | Mr Au Wai Chun, Gabriel | Manager (Enforcement) |
| Hong Kong Monetary Authority | Ms Hui Yu Yi, Grace | Manager (Banking Conduct Department) |
| Hospital Authority | Dr Kung Shu Wing | Deputy Hospital Chief Executive and Service Director (Quality & Safety) of Tseung Kwan O Hospital |
| Hospital Authority | Dr Wong Mong Sze | Chief of Service (Family Medicine & Primary Healthcare), Hong Kong East Cluster |

**Appendix 1**

| Name of Department/Organisation | Name | Post |
|---|---|---|
| Immigration Department | Mr Tsai Lung Pan | Chief Immigration Assistant (Travel Documents and Nationality (Application)) |
| Immigration Department | Mr Tung Tin Yeung | Acting Chief Immigration Officer (Records Centre) |
| Legal Aid Department | Ms Law Shun Yee, Suie | Assistant Clerical Officer/Application & Processing Section |
| Legal Aid Department | Ms Leung Ping Ching, Jenny | Assistant Principal Legal Aid Counsel/Application & Processing (1) |
| Leisure and Cultural Services Department | Mr Li King Yin, Daniel | Senior Librarian (Processing) 3 |
| Leisure and Cultural Services Department | Ms Yip Mei Ling, Agnes | Assistant District Leisure Manager (Tsuen Wan) 1 |
| Mandatory Provident Fund Schemes Authority | Ms Chow Po Shan, Kennis | Senior Officer (Member Protection and Services) 53 |
| Mandatory Provident Fund Schemes Authority | Ms Ellie Wong | Assistant Manager (Enforcement) 3 |
| Marine Department | Mr Yu Kin Chung | Senior Surveyor of Ships/Seafarers and Examination (2) |
| Office of the Government Chief Information Officer | Mr Chan Lai Kwok | Senior Systems Manager (Cyber Security) 6 |
| Office of the Government Chief Information Officer | Ms Yiu Siu Ping | Senior Systems Manager (Industry Development) 7 |
| Office of the Privacy Commissioner for Personal Data | Ms Wu Wai Nga | Senior Personal Data Officer (Complaints) |
| Official Receiver's Office | Mr Cheung Tin Shek, Michael Paul | Chief Insolvency Officer (Compliance and Regulatory) |
| Planning Department | Mr Leung Sui Hei, Feddy | Town Planner/Enforcement 11 |
| Post Office | Ms Leung Hiu Shan, Alison | Manager (Mail Tracing Office) |
| Property Management Services Authority | Ms Mok Yee Shun | Administrative Assistant |
| Property Management Services Authority | Ms Tang Suk Fong, Elsie | Administrative Assistant |
| Securities and Futures Commission | Ms Avon Leung | Manager (Enforcement) |

**Appendix 1**

| Name of Department/Organisation | Name | Post |
|---|---|---|
| Securities and Futures Commission | Ms Wong Wing Kei, Vicky | Manager, Complaints Team, Corporate Affairs |
| The Land Registry | Ms Chow Yuen Shan | Land Registration Officer I/Administration 2 |
| The Land Registry | Mr So Cheuk Kin | Assistant Clerical Officer/Reports-on-Title and Owners Incorporation Section |
| Transport Department | Ms Li Ping | Engineer/Special Duties 2 |
| Urban Renewal Authority | Mr Chan Ming Kwan, Gordon | Senior Officer, Building Rehabilitation |
| Water Supplies Department | Ms Lee Che Ying, Emily | Engineer/New Territories East (Distribution 4) |
| Working Family and Student Financial Assistance Agency | Mr Cheung Chun Hin, Timothy | Assistant Manager (Scheme Administration) 1 |
| Working Family and Student Financial Assistance Agency | Mr Yue Wai Hang | Manager/Continuing Education Fund 2 |